

Former Coventry Insurance Policyholders Entitled to Unclaimed Funds

Commissioner Stewart Says Aetna Letter Is Legitimate

DOVER, DE –Several consumers have recently contacted the Consumer Services Division of the Department of Insurance regarding a letter they received in the mail from “Aetna, Treasury Services – Unclaimed Property”. The letter states that the consumer may be owed unclaimed funds from Coventry Health Care of Delaware, which was acquired by Aetna in 2013. The letter requires a response before Aetna makes any payment.

Commissioner Karen Weldin Stewart announced today that Aetna has confirmed the legitimacy of the letter, which has been sent to more than 1,900 former members of Coventry.

“Some recipients thought the letter seemed suspicious, especially those who had never been insured by Aetna in the past,” said Stewart. “Scammers are using increasingly deceptive methods to steal people’s personal and banking information, so consumers have a right to be leery about mailings that claim they are owed money. However, I can assure these former Coventry customers that the 1,900-plus letters are authentic.”

Because the letter was sent out in late March and requires a response be made within 45 days, the Department urges recipients to read it carefully and reply in a timely fashion.

If you believe you have received such a letter and have questions or concerns, please contact the Delaware Department of Insurance at 1-800-282-8611.

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Contact: Jerry Grant | 302-674-7303 | jerry.grant@delaware.gov

www.delawareinsurance.gov | Dept. of Insurance Phone:
302-674-7300